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PATENT  
Attorney Docket No.: 021756-019600US  
Client Ref. No.: OID-2005-274-01

TOWNSEND and TOWNSEND and CREW LLP

By: / SHERRI HALE /  
SHERRI HALE

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Christopher L. Wong et al.

Application No.: 09/742,458

Filed: December 19, 2000

For: METHOD AND APPARATUS FOR  
DYNAMIC BUSINESS  
MANAGEMENT

Customer No.: 51206

Confirmation No. 8837

Examiner: William V. Saindon

Technology Center/Art Unit: 3624

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Commissioner:

In response to the Office Action mailed July 6, 2009, please enter the following  
amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 13 of this paper.